
Client Satisfaction Survey

Anyone can talk to a lawyer for free at Tasmania Legal Aid.

To get free legal information call 1300 366 611, drop into our Hobart or Launceston office (no appointment necessary) or use the Legal Talk chat function on our website. We are open Monday to Friday, 8.45am to 5pm.

A lawyer can listen to your story and help identify the next steps you can take.

Your voice matters

At Tasmania Legal Aid, we believe every Tasmanian voice matters. We want to hear from our community about how we can best deliver our legal services to meet your needs.

Have your say

We've developed 3 short surveys to hear from different members of our community:

1 – Client Satisfaction Survey

For clients who have recently received our services. Your feedback helps us understand your experience so we can continue to improve.

[Client Satisfaction Survey](#)

2 – Private Lawyer Grant of Aid Survey

For people who have received a Grant of Aid for a private lawyer. Your insights help us strengthen the support we provide through our private practitioner partnerships.

[Private Lawyer Grant of Aid survey](#)

3 – General Feedback Survey

For anyone in the Tasmanian community. This survey helps us understand how visible Tasmania Legal Aid is, how well-known our services are, and how we can improve awareness of the work we do.

[General Feedback Survey](#)

How we use your feedback

At Tasmania Legal Aid, we are committed to listening to, recognising, and valuing the diverse perspectives and experiences of our community.

Your participation in these surveys ensures that Tasmanian voices are part of decision-making across all areas of our organisation — informing and shaping the design and delivery of our services, policies, and advocacy work. If you'd like support completing a survey or want to find out more, please contact us

This is written for people who live in or who are affected by the laws of Tasmania, Australia. The law changes all the time – this information is not legal advice. If you have a legal problem, you should talk to a lawyer before making a decision about what to do.